

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of September 2008

[State Fiscal Year (SFY)=July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	291	281	300	872
Adoption	115	108	105	328
Childcare	3724	4362	4597	12683
Clearinghouse	12	10	75	97
Dentist	78	76	84	238
Disabilities (under age 3)	49	45	54	148
Disabilities (age 3 & older)	133	116	128	377
Doctor	133	151	145	429
Employment / Business	137	103	151	391
Environmental Health	73	58	48	179
Financial Service / Benefits	4258	4855	6494	15607
Foster Care	135	115	143	393
Fraud	0	95	122	217
Health Resources	629	600	671	1900
Immunizations	85	108	97	290
Medicaid (Age 19-)	786	937	1356	3079
Medicaid (Age 19+)	1317	1391	1925	4633
Medicaid Dentist	200	203	180	583
Medicaid Doctor	422	466	541	1429
Mental Health	198	179	228	605
Miscellaneous	867	790	895	2552
Senior Issues (Age 60 & older)	143	138	124	405
Social Security	0	95	123	218
Substance Abuse	126	154	158	438
Tobacco	29	26	21	76
WIC	386	322	418	1126
Total:	14326	15784	19183	49293

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.